## Illinois Department of Commerce and Economic Opportunity Small Business Performance Report for May

Small Business Performance Report for May									
	May	CY11	FY11	HISTORICAL TO DATE	TOTALS 09-TO DATE				
Total SBDC Network Customers Served	3,376	14,063	30,342	750,556	83,449				
SBDC Customers Served (all activities)									
Total SBDC Clients Counseled:	1,188	4,482	8,709	309,572	26,150				
Total SBDC Counseling Hours:	10,263	27,566	58,492	1,232,242	159,096				
Average Hours Per Case:	8.64	6.15	6.72	3.98	6.08				
SBDC Training Attendees:	1,227	6,583	15,390	344,636	39,252				
Minority Clients Counseled: (all sessions)	312	1,194	2,368	52,907	7,141				
Minority Training Attendees:	187	907	2,104	61,038	6,912				
Women Clients Counseled: (all sessions)	339	1,381	2,814	89,499	8,585				
Women Training Attendees:	308	1,771	4,066	132,367	12,091				
Procurement Technical Assistance Centers	<b>;</b>								
PTAC Clients Counseled	274	897	1,813	17,734	5,249				
Initial PTAC Counseling Sessions	50	227	559	20,242	1,896				
All PTAC Counseling Sessions	403	2,401	6,076	64,073	17,665				
Total PTAC Counseling Hours:	741	3,772	9,482	88,387	25,172				
Average Hours Per Case:	2.70	4.21	5.23	4.98	4.80				
Total PTAC Clients Trained:	626	1,749	3,521	49,556	9,859				
Minority Businesses Counseled: (all sessi-	136	871	2,049	40,431	5,978				
Women Businesses Counseled: (all sessi-	162	899	2,181	44,079	5,926				
<b>Economic Impact of Assistance Provided:</b>									
SBDC Jobs Created:	138	846	2,844	76,102	7,679				
SBDC Jobs Retained:	216	2,630	5,484	101,096	14,979				
SBDC Total Loans Secured:	22	133	318	9,652	946				
SBDC Loan Dollars Assisted: \$	\$2,050,513	\$42,766,511	\$78,720,032	\$1,777,980,863	\$285,021,962				
SBDC Total Non Debt Financing:	45	242	570	5,978	1,884				
SBDC Non Debt Financing: \$	\$4,699,152	\$16,967,203	\$41,394,490	\$498,834,259	\$136,808,207				
SBDC New Business Starts:	10	88	241	10,741	794				
SBDC Existing Business Expansions:	13	61	163	4,449	515				
PTAC Jobs Created:	121	663	2,679	15,462	4,522				
PTAC Jobs Retained:	267	1,183	4,593	46,099	11,777				
PTAC Contracts Assisted:	140	1,611	2,792	55,305	6,628				
PTAC Contract \$ Assisted:	\$22,731,322	\$217,708,951		\$9,982,343,893					
ITC Sales Assisted: \$	\$0	\$23,806,652		\$1,641,462,293					
NOC Sales Assisted: \$	\$0	\$1,405,000	\$7,455,000	\$456,195,804	\$93,346,904				
First Stop:									
Start up Kits:	0	0	0	75,957	0				
Regulatory / Assistance Information:	647	3,130	6,962	212,551	21,613				
Office of Regulatory Assistance:									
Draft Regulations Reviewed:	37	180	385	10,137	888				
Draft Regulations Commented On:	10	48	106	1,560	261				
Environmental Assistance Program:									
Total Businesses Assisted:	0	768	1,948	127,055	4,514				
Total Helpline Calls Received:	0	414	954	13,855	2,412				

## Illinois Department of Commerce and Economic Opportunity Small Business Performance Report for May Breakdown of Funding Sources

breakdown of Funding	Sources				
	May	CY11	FY11	HISTORICAL TOTALS TO DATE	TOTALS 09-TO DATE
International Trade Center Clients Served:					
Total ITC Clients Counseled: Total ITC Counseling Hours: Average Hours Per Case	101 659 6.52	323 2,525 7.82	562 5,617 9.99	11,398 66,803 5.86	1,716 14,338 8.36
ITC Clients Trained: Minority Clients Counseled: (all sessions) Women Clients Counseled: (all sessions)	154 20 18	360 40 63	919 76 105	13,602 736 978	1,739 182 273
ITC Jobs Created ITC Jobs Retained	0	48 636	157 1,031	1,429 4,932	306 2,122
Nafta Opportunity Trade Center Clients Served:					
Total NOC Clients Counseled: Total NOC Counseling Hours: Average Hours Per Case NOC Clients Trained: Minority Clients Counseled: (all sessions)	14 96 6.86 0 2	54 497 9.20 0 5	152 1,799 11.84 149 14	3,759 27,495 7.31 5,205 160	368 5,255 14.28 360 25
Women Clients Counseled: (all sessions) NOC Jobs Created NOC Jobs Retained	3 0 0	10 2 0	25 216 100	378 887 2,523	53 270 446
SBDC Day Care Center Clients Served:					
Total Day Care Clients Counseled Total Day Care Counseling Hours Average Hours Per Case Day Care Clients Trained Minority Clients Counseled (all sessions) Women Clients Counseled (all sessions)	0 0 0.00 0 0	12 35 2.92 15 7 11	26 85 3.27 106 19 20	644 1,945 3.02 6,682 360 552	161 409 2.54 1,255 768 893
Entrepreneurship Center Clients Served					
EC Clients Assisted EC Clients # of Challenge Grants EC Clients \$ Vallue of Challenge Grants EC Clients Capital Leveraged EC Clients Jobs Created EC Clients Jobs Retained	11 0 \$0 \$0 0	125 33 \$151,039 \$4,766,340 49 139	350 48 \$239,414 \$63,740,228 453 1,081	8,816 881 \$5,302,937 \$477,790,641 8,590 14,376	1,043 164 \$1,223,853 \$124,616,272 1,876 5,133
DAR Client Served					
Total DAR Clients Counseled Total DAR Counseling Hours Average Hours Per Case Total DAR Client Trained Minority Clients Counseled Women Clients Counseled DAR Jobs Created DAR Jobs Retained	0 0.00 0 0 0 0	0 0.00 0 0 0 0	100 251 2.51 294 35 9 0	204 623 3.05 991 54 72 0	204 623 3.05 991 54 72 0